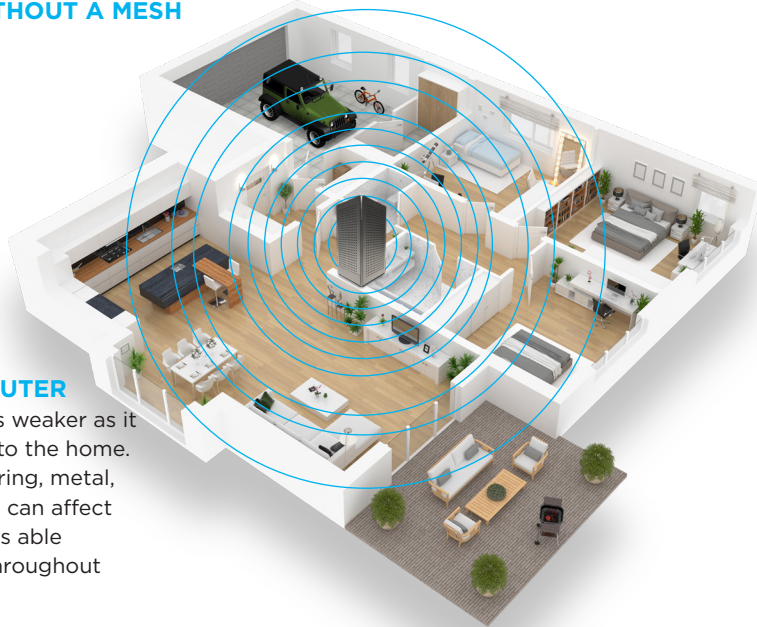


## WHAT IS A MESH?

A mesh is a small device, similar to your router that acts as an extension, or satellite, of your current router that allows further reach of your Wi-Fi signal.

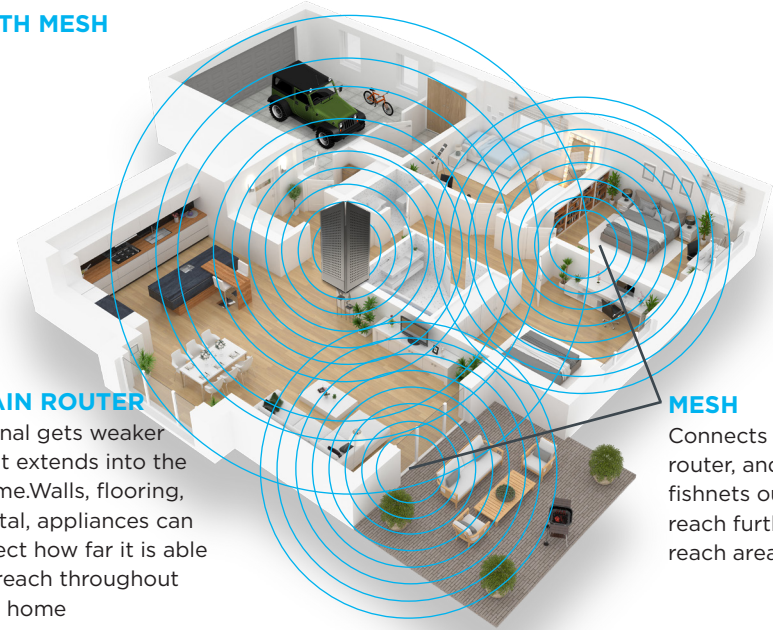
### HOME WITHOUT A MESH



#### MAIN ROUTER

Signal gets weaker as it extends into the home. Walls, flooring, metal, appliances can affect how far it is able to reach throughout the home

### HOME WITH MESH



#### MAIN ROUTER

Signal gets weaker as it extends into the home. Walls, flooring, metal, appliances can affect how far it is able to reach throughout the home

#### MESH

Connects to the main router, and satellites, or fishnets out a signal to reach further, harder to reach areas in the home

## UNDERSTANDING THE POSSIBLE NEEDS FOR A MESH WI-FI SYSTEM:

### WHY WOULD A MESH BE NEEDED?

If you're suffering from a weakened Wi-Fi signal, buffering or lagging in certain areas of the home, a mesh may be the answer.

A mesh acts like a satellite or fishing net. Mesh devices are installed in rooms that need an extra Wi-Fi boost. From the router, the Wi-Fi signal connects to the mesh to extend or blanket the signal to those spaces that need a little extra help.

### MY SERVICE WAS JUST INSTALLED, WHY DO I HAVE A WEAK SIGNAL?

There's many reasons for weakened Wi-Fi signal:

- Building materials such as walls, floors, concrete (older homes have thicker plastered walls and thicker floors which will cause signal loss)
- Distance router is from the areas within your home. The farther away, the weaker the signal
- Interference from other devices such as appliance, monitors, and other electronic devices

### WHAT ARE MY OPTIONS TO STRENGTHEN MY WI-FI SIGNAL?

If a mesh has been determined as the solution, there are a few options:

- A RTC technician comes to your home, installs the mesh, check strengths to ensure that you're set.
  - Rent from RTC for \$5.99/month\*
  - Purchase from RTC for \$119\*
  - Both options include a \$55 installation fee
- Purchase your own mesh. Installation and service will be the responsibility of the customer. RTC does not service outside purchased mesh devices.

\* RTC purchased mesh units are covered up until the expiration of the mfg. warranty. Rentals cover replacements if issues arise