

RTC Communications offers Lifeline Assistance to eligible customers. Lifeline Assistance provides eligible residential customers with a \$5.25 discount on monthly local phone service or a \$9.25 discount on monthly broadband internet service when selecting a speed package of 25/3 or greater. Exceptions may apply to the speed package, please contact RTC Communications to inquire. Lifeline Assistance is available to all residential customers who meet the following requirements:

- Customers, their dependents, or their household must be participants in one of the following programs: Medicaid, SNAP, Supplemental Security Income (SSI), federal public housing assistance (section 8), or the Veteran's or Survivor's Pension Benefit.
- Only one discount is given per household, not one per person.
- In addition, a customer may be eligible if his or her household income is at or below 135% of the Federal Poverty Guidelines.

To apply for Lifeline assistance, please contact our office at (812) 486-3211. Application forms and help applying for Lifeline Assistance is available in our office. Lifeline customers must annually recertify their continued eligibility by the anniversary of their service date.

Updated: 06/17/2021